

## Terms & Conditions

- i. The rates exclude goods and services tax (GST) & standard invoice terms apply.
- ii. Payment is due the 20<sup>th</sup> of the month following.
- iii. Large projects or multiple work sites within the day may require an additional vehicle and equipment to manage your project needs.
- iv. A minimum of eight hours is charged per booking, unless otherwise agreed with management.
- v. Lost or damaged plant and equipment will incur replacement charges or repair fees.
- vi. Anything outside the provided rates defaults to a variation that results in using the standard rates for the additional services.
- vii. These rates are subject to change by notification. The client will ensure the most recent version is utilized for all pricing and quoting purposes.
- viii. This is not to be circulated to anyone other than the attended recipient.
- ix. Overdue payments will incur additional fees up to and including associated debt collection costs.

### 1. Bookings/Cancellations

- i. If the client requests additional services or modifications to booking, the client understands this may lead to additional charges.
- ii. Any jobs not notified as cancelled by 2 pm the day before commencement will incur an eight-hour labour charge only for associated traffic management staff.
- iii. Any jobs cancelled throughout the day will be a minimal 8-hour charge per person and fleet involved in the establishment of the site.

### 2. Fencing

- i. Fencing is OSH/Worksafe compliant.
- ii. Fencing labour includes transportation within 100km radius.
- iii. Construction panels are 2400mm(L) x 2100mm(H).
- iv. Pedestrian panels are 2400mm(L) x 1200mm(H).
- v. Larger volumes of fencing will require additional staff.

### 3. Vehicle & Equipment

- i. Equipment includes all standard TTM equipment; signs, stands, bases and sandbags, cones, RTs, cone bars, sign covers, flags, and eStops (availability dependant).
- ii. Custom made signs, ballads, curb ramps, nightlights, VMS board and automatic traffic lights are not included as standard TTM equipment.
- iii. Includes kilometres within a radius of 95km from our base.

### 4. Traffic lights

- i. Traffic light use is dependent on availability and RCA approval.
- ii. Recommended for long-term projects.
- iii. The hire will incur a minimum collection and return fee if it is necessary to source traffic lights from out of the region.
- iv. Maintenance requirements of lights for the entirety of operating (day & night), will be an additional charge to the client.

- v. Additional charges apply for labour & plant when required to establish or disestablish automatic traffic lights. This includes travel to and from site.

### 5. Nightshift/Public Holiday

- i. Evening to early morning hours worked is considered nightshift.
- ii. Works less than five consecutive nights will incur a stand-down rate of an 8-hour labour charge, per person.
- iii. Public Holiday work will incur an additional hourly charge on top of the above rates provided.

### 6. Travel

- i. Maximum work hours (14 hours) must be allowed for staff to travel from our depot to the site and back to our depot, working within legislation requirements.
- ii. Additional travel costs will apply if work is outside the CODC and QLDC region, in consideration of section 3.ii.

### 7. Emergency Call Out

- i. A call-out is defined as an unscheduled, request without notice or emergency work.
- ii. A call-out will incur a fee of \$80.00 per person within a 24-hour period Monday to Sunday.

### 8. Ground Communication

- i. It is recommended you arrange a meeting to discuss your project needs, this may alert a cost-saving plan.

### 9. Traffic Management Plan (TMP)

- i. Approval times differ, however, for a standard TMP allow at least 10 working days for design and approval by the local RCA.
- ii. Projects TMP can require up to 15 working days for approval, and incur additional costs.
- iii. The client's specific methodology is required in full detail for both standard & project.
- iv. For larger projects requiring a more comprehensive plan, a project TMP is tailored and priced according to the scope of works involved.
- v. Consultation fees may be incurred for extended per project for planning time beyond three site visits meetings, and/or travel required.
- vi. TMPs are created with Aspiring Traffic as the Traffic Management (TTM) provider unless otherwise specified.
- vii. Costs associated with TMP preparation do not include any processing fees imposed by the local council or government for approval.

### 10. 24-hour Unattended Site Check

- i. Site checks must be done if TTM equipment is left established, even when individuals are not working.

### 11. Warranties

- i. All services will be performed professionally and to industry standards.